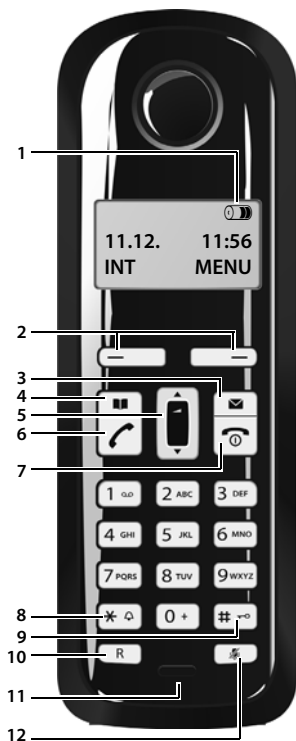


# Gigaset AL110

## The handset at a glance

- 1 Charge status of the batteries
- 2 Display keys
- 3 Message key
- 4 Directory key
- 5 Control key (⏏)
- 6 Talk key
- 7 End call key and On/Off key
- 8 Ringer tone on/off (press and hold in idle status)
- 9 Keypad lock on/off (press and hold)
- 10 Recall key
  - Consultation call (flash)
  - Dialling pause (press and hold)
- 11 Microphone
- 12 "Microphone off" key



### Note

New messages in the calls list/answer machine (network mailbox) list (→ p. 8) are indicated by a flashing icon in the display.

### Display keys:

Pressing a key launches the function that appears above that key in the display.

Display	Function when pressed
INT	Call other registered handsets → p. 9.
MENU	Open main/submenu (see Menu tree → p. 18).
↶	Go back one menu level.
⬆	Scroll up/down or adjust volume with ⬆.
↷	Move cursor to left/right with ⬆.
⌫	Backspace deletes one character at a time.
OK	Confirm menu function or save entry.

## The base station at a glance



### Registration/paging key:

Search for handsets (press briefly, "Paging")

Register handsets (press and hold).



A31008 - M2303 - R101 - 1 - UZ19

### Issued by

Gigaset Communications GmbH  
Frankenstr. 2a  
D-46395 Bocholt

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www.gigaset.com

This user guide is made from 100% recycled paper.

## Safety precautions

Read this user guide and the safety precautions carefully before use. Explain their contents and the potential hazards associated with using the telephone to your children.



Only use **the mains unit supplied**.



Fit only the **recommended, rechargeable batteries** (→ p. 11), i.e. never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury.



The operation of medical appliances may be affected. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery.



Do not hold the rear of the handset to your ear when it is ringing. Otherwise you risk serious and permanent damage to your hearing. The handset may cause an unpleasant humming noise in hearing aids.



Do not install the phone in a bathroom or shower room. The handset and base station are not splashproof.



Do not use your phone in environments with a potential explosion hazard, e.g. paint shops.



If you give your Gigaset to someone else, make sure you also give them the user guide.



Please remove faulty base stations from use or have them repaired by Service, as they could interfere with other wireless services.



### Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.

If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

Emergency numbers cannot be dialled if the keypad lock (→ p. 1) is activated!

Not all of the functions described in this user guide are available in all countries.

## Care

Wipe the base station, charging cradle and handset with a **damp** cloth (do not use solvent) or an antistatic cloth.

**Never** use a dry cloth. This can cause static.

## Contact with liquid

If the handset has come into contact with liquid:

- ◆ **Switch off the handset and remove the battery pack immediately.**
- ◆ Allow the liquid to drain from the handset.
- ◆ Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (not in a microwave, oven etc.).
- ◆ **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

## ECO DECT

You are helping to protect the environment with your Gigaset AL110.

### Reduced energy consumption



Your telephone has an energy-saving adapter plug and uses less energy.

### Reduced transmission power

The transmission power of your telephone is reduced **automatically**:

The **handset's** transmission power is reduced depending on the distance to the base station. The transmission power **on the base station** is reduced to virtually zero when only one handset is registered and the handset is in the base station.

You can reduce the transmission power of the handset and base station **even more** by using **Eco Mode/Eco Mode+** (see Menu tree → p. 19):

- ◆ **Eco Mode:** 80% transmission power reduction in standby mode and during a call (the range of the base station is reduced).
- ◆ **Eco Mode+:** 100% transmission power deactivation in standby mode (top left display icon ). **Press and hold** the talk key  to check that the base station can be reached. You will hear the ringing tone if the base station can be reached.

## First steps

### Check the pack contents

- ◆ One Gigaset AL110 base station,
- ◆ one mains adapter,
- ◆ one Gigaset AL110H handset,
- ◆ one phone cord,
- ◆ one battery pack,
- ◆ one battery cover,
- ◆ one user guide.

If you have purchased a **model with multiple handsets**, the package should contain one battery pack, a battery cover and a charging cradle with mains adapter for each additional handset.

### Setting up the base station and charging cradle (if included)

The base station and charging cradle are designed for use in enclosed dry rooms with a temperature range of +5 °C to +45 °C.

- ▶ Set up the base station at a central location on a flat, non-slip surface in your house or apartment.

#### Please note

Pay attention to the range of the base station.

This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated (→ p. 19).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

You can also mount the base station and charging cradle on the wall.

#### Please note:

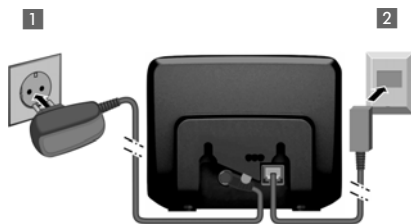
- ◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

### Connecting the base station

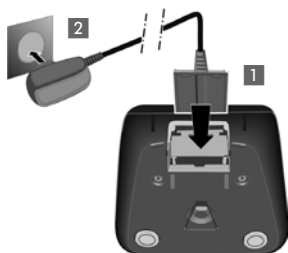
- ▶ **First** connect the mains adapter **1**.
- ▶ **Then** connect the telephone jack **2** and insert the cables into the cable ducts.

#### Please note:

- ◆ The mains adapter must **always be connected**, as the phone will not operate without mains connection.
- ◆ Only use the mains adapter and phone cord **supplied**. Pin connections on telephone cables can vary.

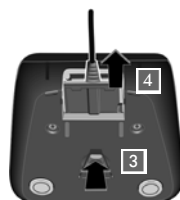


## Connecting the charging cradle (if included)



- ▶ Connect the flat plug from the power supply **1**.
- ▶ Plug the mains adapter into the plug socket **2**.

If you need to disconnect the plug from the charging cradle, press the release button **3** and disconnect the plug **4**.



## Setting up the handset for use



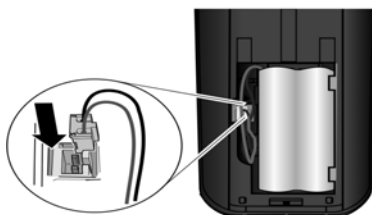
The display is protected by a plastic film.  
**Please remove the protective film!**

## Inserting the battery pack and closing the battery cover

### Warning

- ◆ Place the battery leads in the lead guides so that the battery cover cannot catch on leads and damage them when it is closed.
- ◆ Use only the rechargeable **battery pack** recommended by Gigaset Communications GmbH (→ p. 11), i.e. never use a conventional (non-rechargeable) battery pack as this could result in significant health risks and personal injury. For example, the battery pack could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the plug into the socket as shown in the enlarged view.
- ▶ Insert the battery pack.
- ▶ Place the leads in the lead guides.



- ▶ Place the cover on the battery compartment as shown in the diagram, then push it up until it clicks into position.



If you need to open the battery cover, for instance to replace the batteries:

- ▶ Press down on the battery cover below its upper end and slide the cover down.

## Placing the handset in the base/charging cradle

- ▶ Place the handset in the base/charging cradle with its **display facing forward**.

Each handset is registered with the base at the factory. You do not need to complete a registration. If you wish to use your handset with a different base or use further handsets with your base, you will have to register the handset manually ( → p. 9).

To charge the batteries, leave the handset in the base/charging cradle.

### Please note

Only place the handset in the base/charging cradle that is intended for it.

## Initial charging and discharging of the batteries

The correct charge level can only be displayed if the batteries are first fully charged **and** discharged.



- ▶ Place the handset in the base/charging cradle for **7 hours**.



- ▶ Then remove the handset from the base/charging cradle and do not replace it until the batteries are fully discharged.


### Please note


- ◆ After the first battery charge **and** discharge you may replace your handset in the base/charging cradle after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- ◆ After a while, the charge capacity of the batteries will decrease for technical reasons.


## Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

**MENU → Settings → OK → Date/Time → OK**

→ **Date:** →  (enter the day, month and year in 6-digit format) → **OK**

→ **Time:** →  (enter hours and minutes in 4-digit format) → **OK** (display message: **Saved**)

→  (press and **hold** to return to idle status)




### Please note

When entering the time and date, you can move the position of an entry to the left or right by pressing the control button up or down.


## Display in idle status

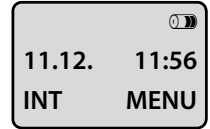
Once the phone is registered and the time set, the idle display is shown as in this example.

Charge status of the batteries:

-  (flat to full)
-  flashes: batteries almost flat
-  flashes: charging

If more than one handset is registered to the base station, the internal handset number appears in the top left of the display, e.g. 2.

If **Eco Mode+** (→ p. 19) is activated, the  icon is displayed in the top left.



## Activating/deactivating the handset

Press and **hold** the  key to activate or deactivate the handset.

If you place a deactivated handset in the base station or charging cradle, it will automatically activate.

## Your phone is now ready for use.

If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers" → p. 11) or contact our Customer Care team → p. 18.

## Making calls

### Making external calls and ending calls

External calls are calls using the public telephone network.

(Enter the phone number) → .

The phone number is dialed. (Or you can **first** press and **hold** [dial tone] and then enter the number.) During the call you can adjust the earpiece volume using and set the volume with .

#### End the call/cancel dialling:

Press the end call key .

You can automatically insert a network provider dialling code before any phone number (see Menu tree "Preselection" → p. 19).

### Accepting a call

The handset indicates an incoming call by ringing and by a display on the screen.

Press the talk key to accept the call.

When **Auto Answer** is activated (see Menu tree → p. 18), simply remove the handset from the base station/charging cradle.

In idle status, use to activate the menu for setting the call volume and use to set the volume.

### Calling Line Identification

When you get a call, the caller's number will be displayed on your handset; the caller's name will be displayed if it is stored in the directory.

#### Preconditions:

- 1 You have asked your network provider for the caller's number (CLIP) to be displayed on your handset screen.
- 2 The caller has asked the network provider for his number to be identified (CLI).

«» appears in the display if you have not requested Calling Line Identification, **Withheld** appears if the caller has withheld CLI, and **Unavailable** appears if CLI has not been requested.

### Muting

You can mute your handset when making external calls. Your caller can no longer hear you.

Press the "Microphone off" key during the call to activate/deactivate the function.

## Using the directory and lists

### Directory

To open the directory: press .

You can save up to 40 phone numbers (max. 32 digits) with corresponding names (max. 14 characters).

Enter letters/characters → p. 10.

#### Saving the first number in the directory

→ New Entry? → OK  
→ (enter number) → OK  
→ (enter name) → OK

#### Storing a number in the directory

→ MENU → New Entry → OK  
→ (enter number) → OK  
→ (enter name) → OK

#### Selecting a directory entry

Open the directory with . You have the following options:

- ◆ Use to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name and scroll to the entry with , if required.

#### Dialling with the directory

→ (select entry) →

#### Using other functions

→ (select entry) → MENU

The following functions can be selected with :

<b>New Entry</b>	Save new phone number.
<b>Show Number</b>	Display the phone number.
<b>Use Number</b>	Edit or add to the number. Then dial or use other functions with MENU.
<b>Edit Entry</b>	Edit selected entry.
<b>Delete Entry</b>	Delete selected entry.
<b>Send Entry</b>	Send a single entry to another handset (→ p. 8).
<b>Delete List</b>	Delete <b>all</b> directory entries.
<b>Send List</b>	Send the complete list to another handset (→ p. 8).
<b>Shortcut</b>	For shortcuts, assign the current entry to a key.

#### Using shortcut keys

You can assign directory entries to the keys 0 and 2–9:

→ (select entry) → MENU → Shortcut → OK  
→ (press the key you want to assign the entry to)

To dial, press and **hold** the required shortcut key.

## Sending the directory to another handset

### Preconditions:

- ◆ The sending and receiving handsets must both be registered to the same base station.
  - ◆ The other handset and the base station can send and receive directory entries.
- → (select entry) → MENU → Send Entry / Send List → OK → (enter the internal number of the receiving handset) → OK

## Last number redial list

This list contains the ten last dialled numbers.

### Dialling from the last number redial list

↻ (press briefly) → (select entry) → ↻

### Managing entries in the last number redial list

↻ (press briefly) → (select entry) → MENU

You can select the following settings:

<b>Use Number</b>	Edit or add to the number. Then dial or use other functions with MENU.
<b>Copy to Dir.</b>	Copy an entry to the directory.
<b>Delete Entry</b>	Delete selected entry.
<b>Delete List</b>	Delete all entries.

## Calls list/network mailbox list

An advisory tone sounds and the message key **flashes** as soon as a **new entry** appears in the calls list/answer machine list. A message appears in the display.

When you press the key, all the lists are displayed. If only one list contains new messages, this will be opened automatically.

### Please note:

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been made (depending on your network provider).

### Calls list

**Precondition:** CLIP (→ p. 7)

Depending on the type of list set, the calls list contains (→ p. 19)

- ◆ answered calls
- ◆ missed calls

Depending on the type of list set, all numbers of the last 25 incoming calls are saved or just the missed calls are saved.

The calls list is displayed as follows:

CallsList 01+02

Number of new entries + number of old, read entries

### Open the calls list

☒ → CallsList 01+02 → OK

The last incoming call is displayed.  
If necessary, use to select another entry.

### Using other functions

(select entry) → MENU

The following functions can be selected with :

<b>Delete Entry</b>	Delete current entry.
<b>Copy to Dir.</b>	Copy an entry to the directory.
<b>Date/Time</b>	Call date and time (if set).
<b>Status</b>	New Call: new missed call. Old Call: entry already read. Answ.: call taken.
<b>Delete List</b>	<b>Warning! All old and new entries will be deleted.</b>

### Calling back a caller from the calls list

☒ → CallsList 01+02 → OK → (select entry) → ↻

## Assigning key 1 for fast access to the network mailbox

Simply press and **hold** key **1** on the handset and you will be connected directly to the network mailbox.  
See Menu tree → p. 18.

## Locating a handset ("paging")

You can locate your handset using the base station.

- ◆ **Briefly** press the registration/paging key on the base station (→ p. 1).
- ◆ All handsets will ring simultaneously ("paging"), even if the ringer tones are deactivated.

**End paging:** briefly press the register/paging key on the base station (→ p. 1) or the talk key on a handset.



## Registering handsets

You can register up to four handsets on your base station (Gigaset AL110H) recommended).

**Each additional handset must be registered on the base station in order for it to work properly!**

### 1. On the handset

MENU → Settings → OK → Handset → OK  
→ Register HS → Enter the system PIN of the base station (default is 0000) → OK.  
**Registering flashes in the display.**

### 2. On the base station

within **60 sec.** of entering the system PIN, press and hold the registration/paging key (→ p. 1) (min. 3 sec.).

Registration takes approx. 1 minute.

Handsets are assigned the lowest available internal number (1-4). If the internal numbers 1-4 are already assigned to other devices, the number 4 will be overwritten.

## De-registering handsets

Handsets can only be de-registered by resetting the base station to its default settings. **This will also reset every other setting** → p. 10.


If you have **only** registered handsets for other GAP-compatible devices, these can only be de-registered with a **hardware reset** → p. 10.


## Using several handsets

### Making internal calls

Internal calls are free calls to other handsets that are registered to the same base station.




To make a call to other handsets, press

- ◆ INT →  (1...4, enter internal number of the handset) → OK, the handset is called **or**
- ◆ INT → star key \*△ → OK, all handsets are called.

When a participant answers you can speak to them. To end the call, press .

## Internal consultation call/connecting a call

You are in conversation with an **external** participant. Press the INT key and call one or all handsets. The external participant hears the hold music.

- ◆ **Before** the internal participant has answered, press the end call key ; the call is diverted to the participant who answers the call.
- ◆ **After** the internal participant has answered, you can talk to him. Press the end call key ; the call is diverted, **or** press the display key ; you are reconnected to the external participant.

## Listening in to an external call

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation (conference).


**Precondition:** The **Listening in** function must be activated.


### Activating/deactivating listening in


MENU → Settings → OK → Base → OK  
→ Listening in → OK (✓ = on)

### Internal listening in (conference)

You want to listen in to an existing external call.

Briefly press and **hold** the  key. You can listen in to the call. All participants hear a signal tone.

**To end:** press the end call key . All participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.


## Setting the alarm clock

### Activating/deactivating the alarm clock

MENU → Alarm Clock → OK → Activation  
→ OK (✓ = on)

**When activated:**

→ Set the wake-up time → OK

When the alarm clock rings, press any key to switch it off for 24 hours. If the alarm clock is set, the wake-up icon  will appear on the screen and the wake-up time will be displayed instead of the date.

### Setting the wake-up time

MENU → Alarm Clock → OK → Wake-up time  
→ OK

Enter the wake-up time in hours and minutes, then press OK.

## Phone settings

For details on how to make audio settings, see Menu tree → p. 18.

For details on how to set the system PIN on the base station, see the Menu tree → p. 19.

### Changing the display language

MENU → Settings → OK → Handset → OK → Language → OK → select the language → OK  
The current language is indicated by ✓.

If you accidentally choose a language you do not understand:

MENU → 4 2 1 (press the keys one after the other)  
Select the correct language with [↵] and press OK.

### Resetting the handset

You can reset individual settings and changes that you have made. Entries in the directory, the calls list and the handset's registration to the base station will be retained.

MENU → Settings → OK → Handset → OK  
→ Reset Handset → OK

Cancel the reset with ⏮.

### Restoring the base station to the factory settings

When restoring factory settings:

- ◆ All handsets are de-registered
  - ◆ Individual settings are reset
  - ◆ All lists are deleted
  - ◆ The system PIN is reset to the original code 0000
- Only the date and time are retained.

#### Software reset

MENU → Settings → OK → Base → OK  
→ Base Reset → OK

#### Hardware reset

Disconnect the power cord from the base station. Hold down the registration/paging key (→ p. 1) on the base station while reconnecting the power cable to the base station. Release the key after approximately 5 seconds.

### Repeater mode

With a repeater you can increase the range of your base station. You will need to activate repeater mode (→ p. 19). Repeater mode and Eco mode or Eco mode+ (→ p. 1) cancel each other out.

## Operating the base station on the PABX

The following settings are only necessary when your PABX requires them, see the user guide for your PABX. When entering the digits, enter them **slowly** one after the other.


### Changing the dialling mode

MENU → 4 3 9 1 1 → The number for the set dialling mode flashes: 0 = touch tone dialling (DTMF); 1 = dial pulsing (DP) → enter number → OK.

### Setting recall

MENU → 4 3 9 1 2 → The number for the current recall flashes: 0 = 80 ms; 1 = 100 ms; 2 = 120 ms; 3 = 400 ms; 4 = 250 ms; 5 = 300 ms; 6 = 600 ms; 7 = 800 ms → enter number → OK.

### Changing pause after line seizure

You can set the length of the pause inserted between pressing the talk key  and sending the phone number.

MENU → 4 3 9 1 9 → The number for the current pause length flashes: 1 = 1 sec.; 2 = 3 sec.; 3 = 7 sec.  
→ enter number → OK.

### Changing the pause after the recall key

MENU → 4 3 9 1 4 → The number for the current pause length flashes: 1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms → enter number → OK.

## Appendix

### Entering letters/characters

Press the relevant key the number of times indicated. **Briefly** press the hash key #<sup>⌂</sup> to switch from "Abc" to "123" mode, from "123" to "abc" mode and from "abc" to "Abc" mode.

## Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x
1	1	2	3	4	5	6	7	8	9	10	11	12	13	14
2	a	b	c	2	ä	á	à	â	ã	ç				
3	d	e	f	3	ë	é	è	ê						
4	g	h	i	4	ï	í	ì	î						
5	j	k	l	5										
6	m	n	o	6	ö	ñ	ó	ò	ô	õ				
7	p	q	r	7	ß									
8	t	u	v	8	ü	ú	ù	û						
9	w	x	y	9	ÿ	ý	æ	ø	å					
0	.	,	?	!	0	+	-	:	;	'	"			
*Δ	*	/	(	)	<	=	>	%						
#☎	Abc 123	123 abc	#	@	\	&	\$							

1) Space

### Arabic

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x
1	1	2	3	4	5	6	7	8	9	10	11	12
2	ث	ج	ح	خ	2	a	b	c				
3	ا	ب	ة	ت	ا	ا	3	d	e	f		
4	ظ	ع	غ	4	g	h	i					
5	س	ص	ض	5	j	k	l					
6	د	ذ	ر	ز	6	m	n	o				
7	ي	ى	ع	ئ	7	p	q	r	s			
8	م	ن	ه	و	ف	8	t	u	v			
9	ق	ق	ك	ل	9	w	x	y	z			
0	.	,	?	!	0	+	-	:	'	"		
*Δ	*	/	(	)	<	=	>	%				
#☎	Abc 123	123 abc	#	@	\	&						

1) Space

## Specifications

### Recommended batteries

Nickel-metal-hydride (NiMH):

V30145-K1310-X383

(Valid at the time of going to press)

The handset is supplied with recommended batteries.

### Base station power consumption

In standby mode

- Handset in base station
- Handset outside base station

ca. 1.0 W

ca. 0.8 W

During a call

ca. 1.0 W

### General specifications

DECT standard	is supported
GAP standard	is supported (the Gigaset handset operates only with a Gigaset base)
Range	up to 300 m outdoors up to 50 m indoors
Base station power supply	230 V ~/50 Hz
Environmental conditions in operation	+5 °C to +45 °C, 20% to 75% relative humidity

## Questions and answers

If you have any queries about the use of your telephone, visit our website at [www.gigaset.com/service](http://www.gigaset.com/service) for 24-hour support. The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears in the display.	The handset is not switched on.  The batteries are flat.	Press the end call key ☎ for approx. <b>5 seconds</b> or place the handset in the base station. Charge or replace the batteries.
No wireless connection to the base station, Base flashes in the display.	The handset is outside the range of the base station. The handset is not registered. The base station is not turned on.	Move the handset closer to the base station.  Register the handset → p. 9. Check the mains connector on the base station → p. 3.
You cannot hear a ringer/dialling tone from the fixed line network.	The phone cord supplied has not been used or has been replaced by a new cord with the wrong jack connections.	Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer: 3-4 assignment of telephone leads/ EURO CTR37.
Error tone sounds after system PIN prompt.  PIN forgotten.	The system PIN you have entered is incorrect.	Reset the system PIN to the default 0000 → p. 10. <b>All handsets are de-registered. All settings are reset. All lists are deleted.</b>

## Authorisation

This device is intended for connection to analogue networks outside the EEA (with the exception of Switzerland) depending on national type approval.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/CE.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address: [www.gigaset.com/docs](http://www.gigaset.com/docs)

CE 0682

## Customer Service & Assistance

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Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal [www.gigaset.com/service](http://www.gigaset.com/service).

In our constantly updated online service you can find:

- ◆ Extensive information about our products
- ◆ FAQ compilations
- ◆ Keyword search to help find topics quickly
- ◆ Compatibility database: Find out which base stations and handsets can be combined.
- ◆ Product comparison: Compare the features of several products with each other.
- ◆ Downloads for user manuals and current software updates
- ◆ E-mail contact form for customer service

Please register your phone online right after purchase.

This enables us to provide you with even better service regarding questions or an after sales query/issue/claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.

Australia ..... 1300 780 878  
 Austria ..... 0043 1 311 3046  
 Bahrain ..... 97 31 73 11 173  
 Belgium ..... 0 78 15 66 79  
 Bosnia Herzegovina ..... 033 276 649  
 Brazil ..... 4003 3020  
 (grandes cidades e regiões metropolitanas -  
 Custo de uma ligao local)  
 ..... 0800 888 3020  
 (demais localidades - Gratuito)  
 Bulgaria ..... **+359 2 9710666**  
 (0.50 евро на минута от всички държави за  
 стационарни телефони. За обаждания от  
 мобилни телефони може да има други цени).  
 Canada ..... 1-866 247-8758  
 China ..... 0 21 400 670 6007 (RMB 0.11)  
 Croatia ..... 01 2456 555 (0,23 Kn)  
 Czech Republic ..... 0 233 032 727  
 Denmark ..... +45 (0) 35 25 86 00  
 Finland ..... 09 231 134 25  
 France ..... **+33 170 706 181**  
 Coût d'un appel local depuis une ligne fixe  
 France Télécom.  
 Germany ..... 01805 333 222  
 Der Anruf kostet Sie aus den deutschen Fest-  
 netzen 0,14 € pro Minute. Anrufe aus den deut-  
 schen Mobilfunknetzen kosten höchstens 0,42  
 € pro Minute.  
 Greece ..... **801-100.0.500**  
 (Χρέωση 0,0026 € το λεπτό για το σταθερό δίκτυο  
 της Ελλάδας. Για κλήσεις από κινητό ίσως ισχύουν  
 άλλες χρεώσεις)  
 Hong Kong ..... 2763 0203  
 ..... 2389 7285  
 Hungary ..... 01 267 21 09 (27 Ft)  
 India ..... Please refer to your  
 ..... local warranty card  
 Indonesia ..... (62-21) 5673813  
 ..... (62-21) 888856000  
 Ireland ..... 18 50 77 72 77  
 Italy ..... **199.15.11.15**  
 (€ cent 8,36 + IVA al minuto da telefono fisso  
 della rete Telecom Italia senza scatto alla ris-  
 posta mentre per le chiamate effettuate attra-

verso la rete di altri operatori fissi o mobili con-  
 sultate le tariffe del vostro operatore)  
 Jordan ..... 00962 6 5625460/1/2  
 Kuwait ..... +965 -22458737/22458738  
 Lebanon ..... +9611240259/  
 ..... +9611236110  
 Luxembourg ..... +352 8002 3811  
 Malaysia ..... +603-8076 9696  
 Malta ..... +390 2360 46789 (0,10 €)  
 Mexico  
 .... 01800 999 4442738 (01800 999 GIGASET)  
 Netherlands ..... **0900-3333102**  
 (0,25 € per minuut (vast net). Voor oproepen uit  
 het mobiele netwerk kunnen andere prijzen  
 gelden.)  
 New Zealand ..... 0800 780 878  
 Norway ..... 22 70 84 00  
 (Oppstartskost 89 øre + 15 øre pr minutt fra  
 fasttelefon linje. For samtaler fra mobil vil det  
 gjelde egne priser.)  
 Oman ..... +968 709281 Ext. 49/21/75  
 Poland ..... 801 140 160  
 Portugal ..... **(351) 808 781 223**  
 (custo de uma chamada local)  
 Qatar ..... 00974 4257777 / 00974 4257844  
 Romania ..... +40 021 204 9130  
 Russia ..... 8 (495) 2281312  
 Saudi Arabia ..... 00966 2 6500282 Ext. 209  
 Serbia ..... 0800 222 111  
 Singapore ..... 6735 9100  
 Slovak Republic ..... 02 59 68 22 66 (4,428 sk)  
 Slovenia ..... 01 5644171  
 South Africa ..... +2711 46 13 181  
 Spain ..... 902 103935  
 Sweden ..... 87 50 99 11  
 Switzerland ..... 0848 212 000  
 Taiwan ..... 02 266 24343  
 Turkey ..... 0216 459 98 59  
 Ukraine ..... +380-44-451-71-72  
 United Arab Emirates ..... +97144458255/  
 ..... +97144458254  
 United Kingdom ..... 0 84 53 67 08 12  
 USA ..... 1-866 247-8758  
 Vietnam ..... 1900 545 416

## Manufacturer warranty (Middle East)

On the purchase of your new Gigaset product, we guarantee that this equipment is a genuine manufacturer's product and extend the following warranty:

We guarantee this product against manufacturing defects for two full years from the date of purchase, unless specified otherwise.

Adaptors and batteries for cordless phones carry 6 months warranty from the date of purchase.

Gigaset Communications authorized Service Centres will replace or repair, if necessary, any defective part/parts free of charge by presenting this certificate of warranty at the Service Centre mentioned overleaf.

This Certificate of warranty does not apply if the telephone has:

1. Been misused, mishandled, willfully damaged, neglected, damaged by lightning, improperly repaired, tested, altered improperly in any way.
2. A defect arising out of any failure to follow instructions either in the manual or product specification.
3. In case repairs are carried out of by unauthorized personnel or unauthorized source warranty will be void.
4. A defect arising from using non-Gigaset approved accessories or ancillary items attached to or in connection with the telephone.
5. If this certificate of warranty is not signed and stamped by the authorised distributor.
6. Any other claim resulting out of or in connection with the device shall be excluded from this warranty.

### **For Southern Africa:**

In the event of an after-sales issue/warranty claim please refer back to your point of purchase.

Proof of purchase (receipt) has to be submitted.

**Certificate of warranty (Middle East)**

The warranty is not valid if it is not signed and stamped by the authorized distributor.

Please fill in the following details and stamp the card to calidate the warranty.

All details must be filled in by the dealer and retained by the customer.

This warranty shall apply to products purchased in the Middle East only.

Customer's Name: \_\_\_\_\_

Product / Model: \_\_\_\_\_

Dealer's Name: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_ Invoice / Cash Memo Details: \_\_\_\_\_

Dealer's Stamp

## Service Centres (Midde East)

### UAE

#### Customer Service Hotline UAE

TEL: 00971-4-4458255 / 00971-4-4458254

#### Service Collection Point

www.technocare-prodigy.com

### KARAMA

Sea Shell Electronics

Opp. Karama Centre

Dubai, UAE

Tel: 00971-4-3979228

Fax: 00971-4-3966205

### Deira

Souvenir Mobiles,

Omar Bin Katab Road,

Oppst. Gulf Peral hotel (Tahir Hotel)

Al Baraha Street,

Tel: 00971-4-2731910 / 00971-4-2737377

### Sharajah

Hotline Telecom

Sahara Centre

Sharjah, UAE

Tel: 00971-6-5312126

### Al Ain

Phone Station

Al Ain Mall, Town Centre,

Tel: 00971-3-7515588

### Fujairah

Al Manzil,

Al Gurfa Street,

Main market Road,

Tel: 00971-9-2233488

### Oman

National Telephone Services Co. LLC

P.O. Box 2786 PC:112, Sultanate of Oman

Tel: +968-709281 Ext. 45/21/75

Fax: +968-791013

E-mail: isonts@omentel.net.om

### Qatar

Modern Home,

51-East - Salwa Road,

Al-Maha Complex, Doha

Tel: 00974-4257844 / 00974-4257777

Fax: 00974-4314700

### Bahrain

Authorized Service Center,

Bldg: 211, Rd: 339, Block: 321,

Old Place Road, Manama,

Tel: 00973-17311173

E-mail: servicemanager@ashrafs.com.bh

### Saudi Arabian Service Centers:

#### Ahmed Abdulwahed Trading Co.

#### Jeddah Service Center

Al-Amal Plaza, Hail Street,

Jeddeh, Saudi Arabia,

Tel: 02-6500282 Ext. 209

#### Riyadh Service Center

Olaya Street

Riyadh, Saudi Arabia,

Tel: 01-4622470 / 4623850

#### Khobar Service Centre

Al-Khobar Street,

Al-Khobar, Saudi Arabia,

Tel: 03-8944193/03-8952359

#### Madina Munawara

Al-Ayon Street,

Tel: 00966-4-8387931

#### Khamis Mushyat

Al-Khalidiya St.,

Tel: 00966-7-2230772

#### Tabuk

Main Street,

Tel: 00966-4-4219232



**Kuwait****Customer Service Hotline Kuwait**

Tel: 00965-22458737 / 00965-22458738

Al-Baptain Service Center

Shop #: 247

Qibla, Block 11,

Avenue 11,

Souk al Kabeer,

Fahad Al Salem Street,

Tel: 00965-2464993

**Jordan**

SEDR Home & office Electronics

Co - Tronicom

Wasfi Al-Tal St.,

Building No. 80,

2nd floor,

Tel: 00962-6-5625460/1/2



**Lebanon**


306, Jdeideh Sin el Fil Blvd,



Tel: 00961-1240259 / 00961-1236110

## Menu tree

Your phone has an extensive range of features. These are offered in the form of menus.

To select a function while the phone is in **idle status**, press **MENU** (open menu), use the  and  keys to scroll to the function you require and press **OK** to confirm.

**To return to idle status:** press and hold the  key.

As an alternative to selecting functions using the  and  buttons, you can also enter the digit combination that is in front of the function in the menu tree.

For setting the time and date, for example:

**MENU → 4 1 → OK**

### 1 Alarm Clock

1-1	Activation	Activating/deactivating the alarm clock
1-2	Wake-up time	Input format: HHMM

### 2 Audio Settings

2-1	Handset Volume	Can be set to one of 3 levels		
2-2	Ringer Volume	5 levels + "crescendo" available		
2-3	Ringer Melody	2-3-1	External Calls	10 ringer tones available for external calls
		2-3-2	Internal Calls	10 ringer tones available for internal calls
		2-3-3	Alarm Clock	10 ringer tones available for alarm clock
2-4	Advis. Tones	During a conversation		
2-5	Battery Low	2-5-1	Off	Warning tone to indicate battery is almost flat:  never  always  only during a call
		2-5-2	On	
		2-5-3	During Call	

### 3 Voice Mail

3-1	Set Key 1	3-1-1	Netw. Mailbx	Assign key <b>1</b> with network mailbox and enter the network mailbox number (in idle status, press and <b>hold</b> key <b>1</b> to dial). <b>Netw. Mailbx:</b> your network provider's answer machine; must be requested separately. The network mailbox list can be displayed if your network provider supports this function and if key <b>1</b> has been assigned with the network mailbox.
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### 4 Settings

4-1	Date/Time	Enter date (DDMMYY format), then time (HHMM format)		
4-2	Handset	4-2-1	Language	Set the display language → p. 10
		4-2-2	Auto Answer	Automatically activate/deactivate auto answer → p. 7
		4-2-3	Register HS	Manually register the handset → p. 9
		4-2-4	Reset Handset	Reset the handset → p. 10

4-3	Base	4-3-2	Call list type	4-3-2-1	Missed Calls	→ p. 8
				4-3-2-2	All Calls	→ p. 8
		4-3-3	System PIN	Change system PIN (default is 0000)		
		4-3-4	Base Reset	Restore factory settings → p. 10		
		4-3-5	Additional	4-3-5-1	Repeater	Activating/deactivating → p. 10
				4-3-5-2	Eco Mode+	Activating/deactivating → p. 2
				4-3-5-3	Eco Mode	Activating/deactivating → p. 2
		4-3-6	Listening in	Activate/deactivate the function → p. 9		
		4-3-7	Preselection	4-3-7-1	Presel. Number	Network provider dialling code, should be inserted <b>automatically</b> before the dialled phone number.
				4-3-7-2	With Preselect	First digits of the dialling codes, should be dialled <b>with</b> preselection.
				4-3-7-3	Without Presel	First digits of dialling codes, should be dialled <b>without</b> preselection.

